



# Message from BOARD OF DIRECTORS

While 2022 started off with lingering closures we found life returning to some semblance of normalcy by late spring. Children were coming back to our child care programs, schools remained open and family support sessions resumed to in-person outdoor programming. Reopening occurred with some trepidation and by the fall we were no longer living with the restrictions of the past two years.

March 29, 2022, saw the historic introduction of the Canada Wide Early Learning and Child Care System (CWELCC). This system aims to decrease child care fees paid by families to an average of \$10 a day by 2025/2026, expand the number of licensed child care spaces available across the country, and increase the wage floor of RECE's in the field. Although we are excited to welcome this system, it does not come without growing pains. The province is creating a new child care funding formula that changes the predominantly self-funded model for child care into more of a government funded model. This has created some anxiety as it is extremely challenging for agencies to determine a child care budget using a funding model that is based on artificially low fees (from 2018) for income, and rising expenses following the pandemic. We highly anticipate clarity and appropriate funding to ensure programs can continue to grow and thrive.

During the early months of the year the bulk of the EarlyON Child and Family (EarlyON) programs were delivered outdoors and virtually. We opened the Newmarket site in February, with registered programs following strict cohorting protocol, followed by the Keswick site in April. By the fall of 2022 we were back in school based sites and all programs ran with no COVID limitations. The municipality implemented a brand-new region wide registration platform for families, although a hard transition, many benefits are to be found by using a portal for families to choose from so many program offerings in York Region.

The Community Action Program for Children (CAPC) resumed operation on much the same timelines the EarlyON Programs. As the reopening occurred CAPC struggled with staffing shortages for the programs in the east of the region. Manpreet Bhogal left the project facilitator role at the end of the year, however, remains a part of the YCD family. Carolyn Percival returned from an evaluation role to coordinate the project, which comes naturally as Carolyn had previously held this role. We are pleased to have Carolyn back as part of the management team.

The licensed child care programs reopened mid-January and continued with cohorting and enhanced COVID protocol. By late spring restrictive protocols were removed and we had children playing in large groups, participating in field trips, and enjoying a summer program from years past. By the fall we were welcoming families back into the programs along with in person staff meetings and team building events. The introduction of CWELCC and a new sense of safety saw our programs being to fill up as demand increased for child care.

Overall, 2022 was the year that YCD, our children, families, and educators (along with the rest of the world) emerge slowly from the constraints of the pandemic. We entered the early days of 2023 reminded of the quote by Dr. Seuss "Today was good. Today was fun. Tomorrow is another one." (One Fish, Two Fish, Red Fish, Blue Fish).

Take care and stay safe and well,

Rhonda Hunt, Board Chair, Joy Vance RECE, Executive Director, & Ruth Houston RECE, Program Manager



RHONDA HUNT,  
BOARD CHAIR



JOY VANCE, RECE  
EXECUTIVE DIRECTOR

# YCD Milestones

The Board of Directors would like to acknowledge some agency milestones.  
Thank you to the three educators who have been with YCD for over five years:  
Ping (Jenny) Xiao RECE (Bogart),  
Mansoureh (Rosa) Kankash DA (Notre Dame), and  
Yahmoy Comrie RECE, B&S Supervisor (Stonehaven),

Sincere appreciation for your contributions to the three educators who have been with YCD for over 15 years:  
Janet Desroches, RECE Exempt (EarlyON)  
Sharon Smith, RECE, Supervisor (Bogart), and  
Shohreh Fard, RECE (Bev Bernier)

Last but not least, an amazing accomplishment, huge congratulations to Ruth Houston, RECE, Program Manager for YCD for over 30 years!  
Ruth is a pillar stone of YCD impacting the many changes over the past 30 years with legislation, policy, technology, and the team around her.  
Ruth works tirelessly through challenges and opportunities with strong ethics, invaluable knowledge, and always holding the best interests of our families and educators at the fore front. Thank you Ruth for your devotion, hard work and boundless support and passion within YCD, we appreciate you and look forward to the next milestone!



# Meet our BOARD OF DIRECTORS



Lisa Mooy, RECE



Laura Tolfo



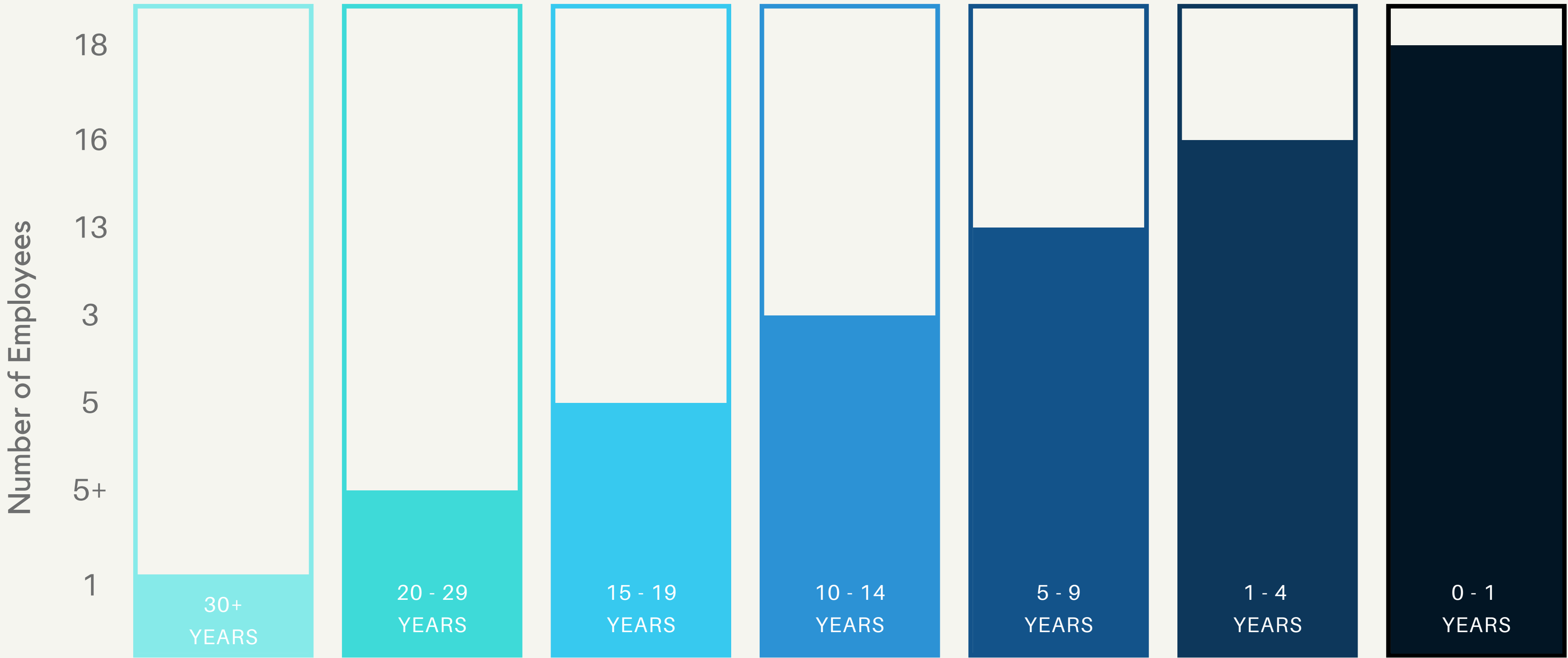
Lois Fowler



Deana Fields, RECE

# Employee Years of Service

2022



Years of Service

30 + YEARS

RUTH HOUSTON

25 + YEARS

DARLENE BISHOP  
LESLIE CHAPMAN  
GWEN FOX

20 + YEARS

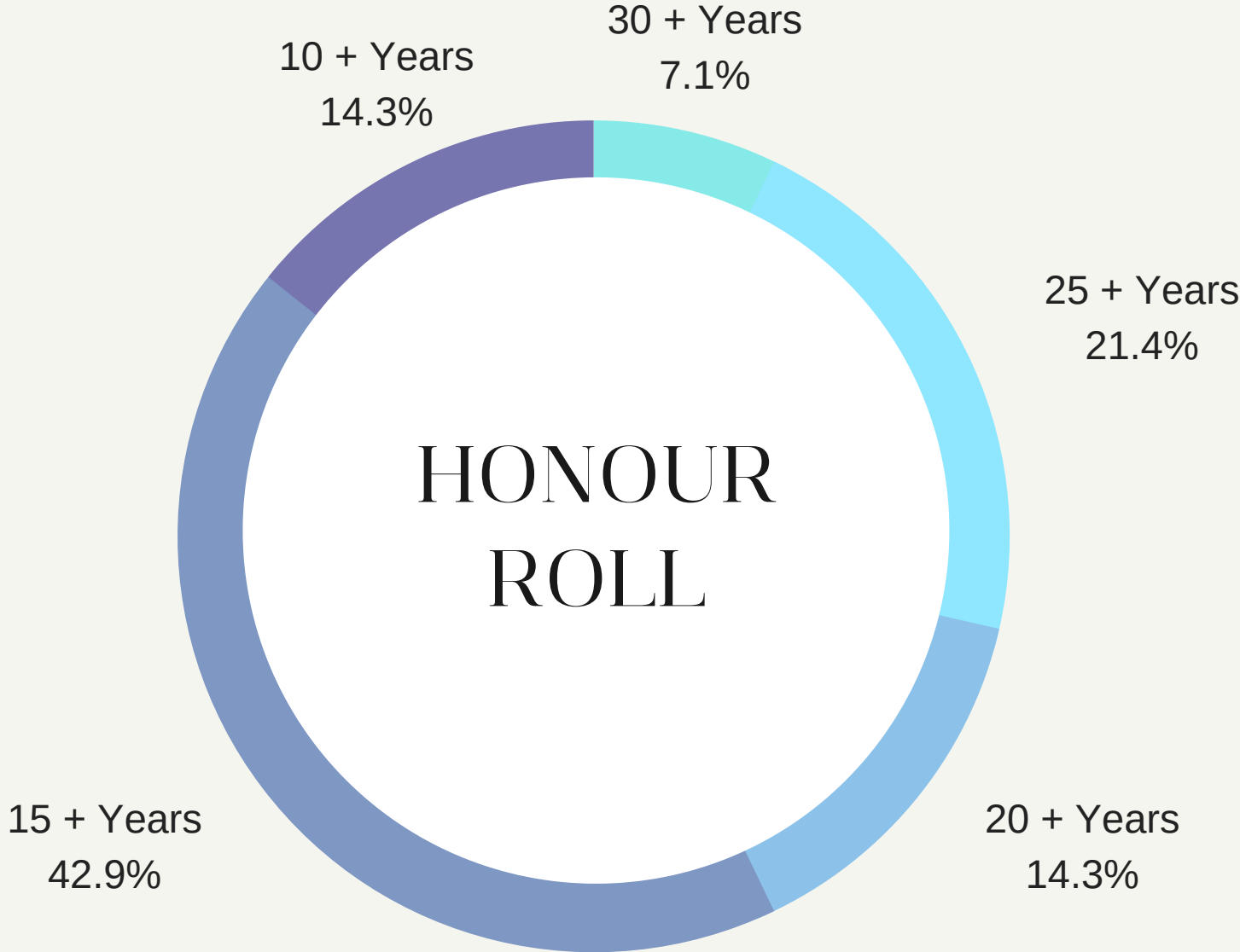
HEATHER MACLEOD  
DORIE ROJAS

15 + YEARS

SABRINA CALVERT  
SHOHREH FARD  
JACKY HARTMANN  
SHARON SMITH  
JOY VANCE  
JANET DESROCHES

10 + YEARS

SABINE LIU  
AMY YU





PHOTOS FROM  
EARLYON CHILD  
AND FAMILY  
CENTRE



# EarlyON Child and Family Centre Update

Some quick facts:

- **12** regular staff on the roster and 1 EarlyON supply
- **121 +** years of experience
- **50** weekly programs
- **99.5** hours of programming per week
- **41** in person indoor programs per week
- **5** in person outdoor programs per week
- **3** virtual per week
- **14** locations
- **3** community collaborations: Newmarket Library, East Gwillimbury Library & Newmarket Welcome Centre

April – Dec:

- **1080** children served with **7303** visits in Newmarket main and mobiles.
- **1211** adults served with **6706** visits
- **421** children served with **2894** visits in Keswick main and mobiles.
- **413** adults served with **2373** visits

For a total of **19276** visits in our programs.







PHOTOS FROM  
BEV BERNIER  
CHILD CARE



# Messages to BEV BERNIER CHILD CARE

## The Malamant Family

My daughter Emily has been attending Bev Bernier Child Care Center since she was 1.5 years old. We are beyond impressed with the exceptional quality of the program and the phenomenal teachers. When I drop off Emily at daycare, I have complete peace of mind knowing she will receive excellent care, affection when needed, and learn crucial skills for her age.

The only downside to such an incredible daycare is that my child doesn't want to leave at the end of the day and asks to go to daycare on the weekends.

Sincerely,  
Victoria Malamant



## The Wilkinson-Roach Family

Our family has been relying on Bev Bernier Childcare Centre since 2019 and continue to be so pleased with the care they provide. Both my children have loved their experience at the Centre, and have made long lasting friendships with their peers, and have created wonderfully strong bonds with the staff.

After visiting many centers when first looking for care for our first born, we knew immediately that Bev Bernier was our top choice. The physical indoor and outdoor space of the centre was so welcoming. We loved that the outdoor space actually felt like it was out in nature rather than surrounded by parking lots and commercial buildings like many other centres in the area. The indoor space was large and set up in such a way that made it evident that play based learning was a priority.

Most importantly, the staff was so loving and gentle with my kids. They have always been so responsive, sensitive and caring and regardless of how little the concern, they have responded to their tears in a manner that has made my children feel heard and safe. The consistency of the staff over the years has made the centre feel like home and it gives my oldest child such delight when all his old teachers make a point to say hello and give big hugs whenever he has a chance to come collect his younger brother.

Whenever I have the chance, I recommend the centre to those looking for care, because I know, without a doubt, they would be hard-pressed to find a centre that would provide their children with such love and kindness.

With such gratitude,

The Wilkinson-Roach Family

# Message to BEV BERNIER CHILD CARE

## The Bhogal Family

We are so thankful to have spent several years at Bev Bernier Childcare with both our son and daughter. The centre feels like an extended family with Educators that are nurturing, kind, engaging and loving.

It is evident that everyone in the centre has a passion for fostering confidence and a sense of belonging for every child that enters through the doors. We confidently attribute this to the guidance and leadership instilled by Gwen. Our children were encouraged to explore their passions. The Educators always took note of their interests and built on their curiosity and extended that learning in a variety of ways.

We will miss the centre and Educators dearly and will always look fondly back on the time we spent as part of the family there.

Thank you to Gwen and the entire team of Educators for being a safe, warm, fun and educational place for our children to go everyday!"

The Bhogal Family



## The O-Keefe Family

My child Rowen has been attending Bev Bernier CCC for about 1.5 years. We are very happy with the quality of care provided by the marvelous educators at the center. The staff are always warm and welcoming. The staff have fun planned and spontaneous activities for the children to engage in daily. Rowen is genuinely excited and happy to attend the program. As a parent and an early childhood educator myself, I would recommend Bev Bernier CCC to families looking for a safe and caring child care center.

Tonya O'Keefe



WRITTEN INQUIRIES FOR  
PROGRAM INFORMATION  
RECEIVED ON OUR  
WEBSITE  
"CONTACT US PAGE"  
IN 2022





PHOTOS FROM  
BOGART  
CHILD CARE



# Message to BOGART CHILD CARE

## Yasmeen and Family

“Putting our daughter in daycare when she turned 2.5 was a big decision for us. We had intended to keep her home until JK but knew she was in need of more social interaction. We chose Bogart CCC because it was attached to our sons school but little did we know it would be the best child care centre I’ve seen. The staff at Bogart CCC, Sharon, Agnes, Lishan, and Huma are unlike any other child care staff. My son went to two daycares (not Bogart) and because of the poor experience we almost didn’t put our daughter into a daycare. We are so glad we put her in as Nila has learned and grown so much in just a year, her social skills, confidence and spirit is lifted everyday she attends Bogart.

We are so happy and grateful for this organized, clean and safe environment that the staff has created. Whenever I walk in, no matter what time or day, the daycare is clean, the noise is never chaotic or too loud, and the children are busy with activities. The amount of love and care the staff have for each child is very clear. I recommended this daycare to so many mothers as it’s one of a kind.”

Yasmeen



# Message to BOGART CHILD CARE

## The Zajac Family

We absolutely love Bogart Child Care!

All 3 of our children attended preschool here and learned so much. Our oldest, Noah, attended back in 2017. As he was our first child, we were very nervous about where to send him for child care. Sharon and the rest of the teachers quickly put us at ease by showing us the classroom and explaining their daily routines. Noah loved it from day 1. The teachers taught him many necessary skills to prepare him for kindergarten. They even helped to potty train him! (Thank you!) Our middle child Tucker attended during 2019 and was sadly unable to continue once COVID hit. He was incredibly sad that his time at Bogart ended early. Preschool taught him how to share, and encouraged his love of reading and drawing.

Now our youngest, Mikayla, is attending Bogart. Prior to Bogart, she had never been to daycare and was very attached to us. Every morning was a struggle to drop her off, but the teachers were always very kind and welcomed her with open arms. I am kept in the loop of her progress and really enjoy seeing the posts on Storypark. Mikayla comes home every day with happy stories of her day at preschool. I have trusted the teachers at Bogart to care for all 3 of my children and they have never let me down. I am so grateful to Sharon and all of the teachers (especially Huma- who taught each of our kids). My boys love dropping off/ picking up Mikayla because the teachers still remember them and never hesitate to say hello and ask how they're doing. Bogart creates a sense of family and encourages children to be their best selves.

I will always treasure the time our kids spent at BCC.

Thank you Sharon and the rest of the staff!!

Amanda Zajac



# Message to BOGART CHILD CARE

## The De la Garza Family

Dear Sharon. I am very happy to share our experience with the Bogart CCC and a picture of Sarah and I.

Sarah had been home since she was born as a result of the COVID19 restrictions, so joining the Bogart CCC back in mid October 2022 was her first daycare experience. Right from the beginning, we both felt very welcome by Huma, Sharon and the rest of the staff. The friendliness and support Sarah has received to make her feel at home has been outstanding, especially as Sarah spoke very little English back then, as her first language is Spanish. In no time, she got acquainted and became part of the class quickly. It was great to see how the other kids welcomed her into their play and daily routines always smiling and greeting her in the morning.

Fast forwarding the clock, Sarah is very fluent in English now and has acquired a lot of great skills through the guide and dedication of Huma, Li Xan, Agnes, Katrina, Sharon and all the other care givers in the team. Sarah has learned, not only how to share with others and participate in group activities, but also, how to enjoy a healthy and balance food menu, to the point that broccoli and salad have become key ingredients in her diet at home too. I really praise the management team for offering such a great menu and the staff for encouraging all kids to follow healthy habits including play time outdoors and physical exercise.

I have seen some great signs of how comfortable and content Sarah is at daycare, especially when she does not want to leave at the end of the day to go home, as she wants to keep playing and enjoying with the other kids. There is nothing more reassuring for a parent than seeing their children happy, and we often see that through the wonderful stories that are shared in our group page.

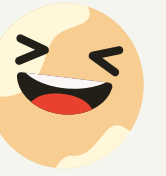
I really want to thank the entire team for all their help and support to make daycare a wonderful experience and make it feel like an extension of our home and our family.

Keep up the great work! We will always be thankful for it.  
Jorge De la Garza



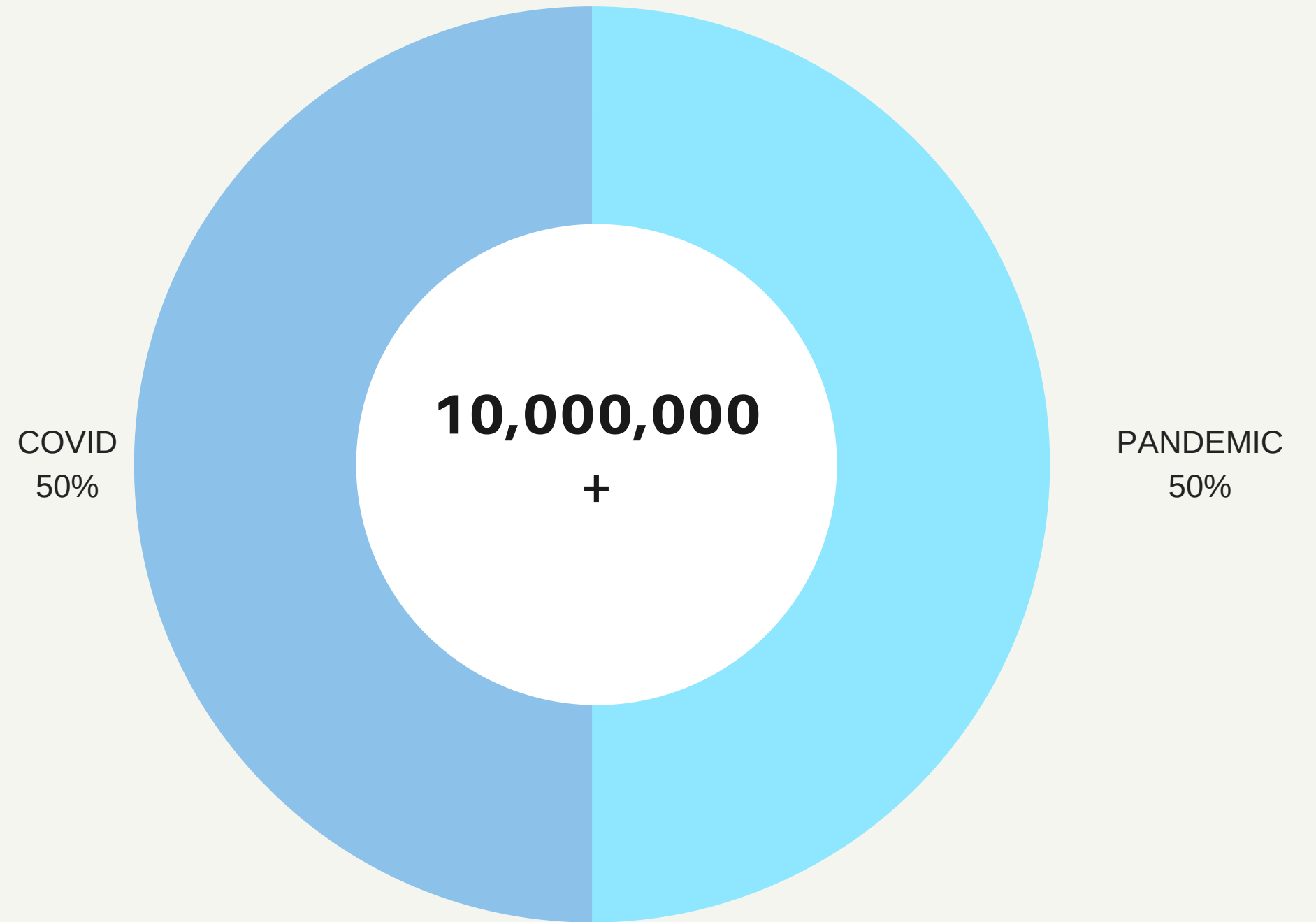


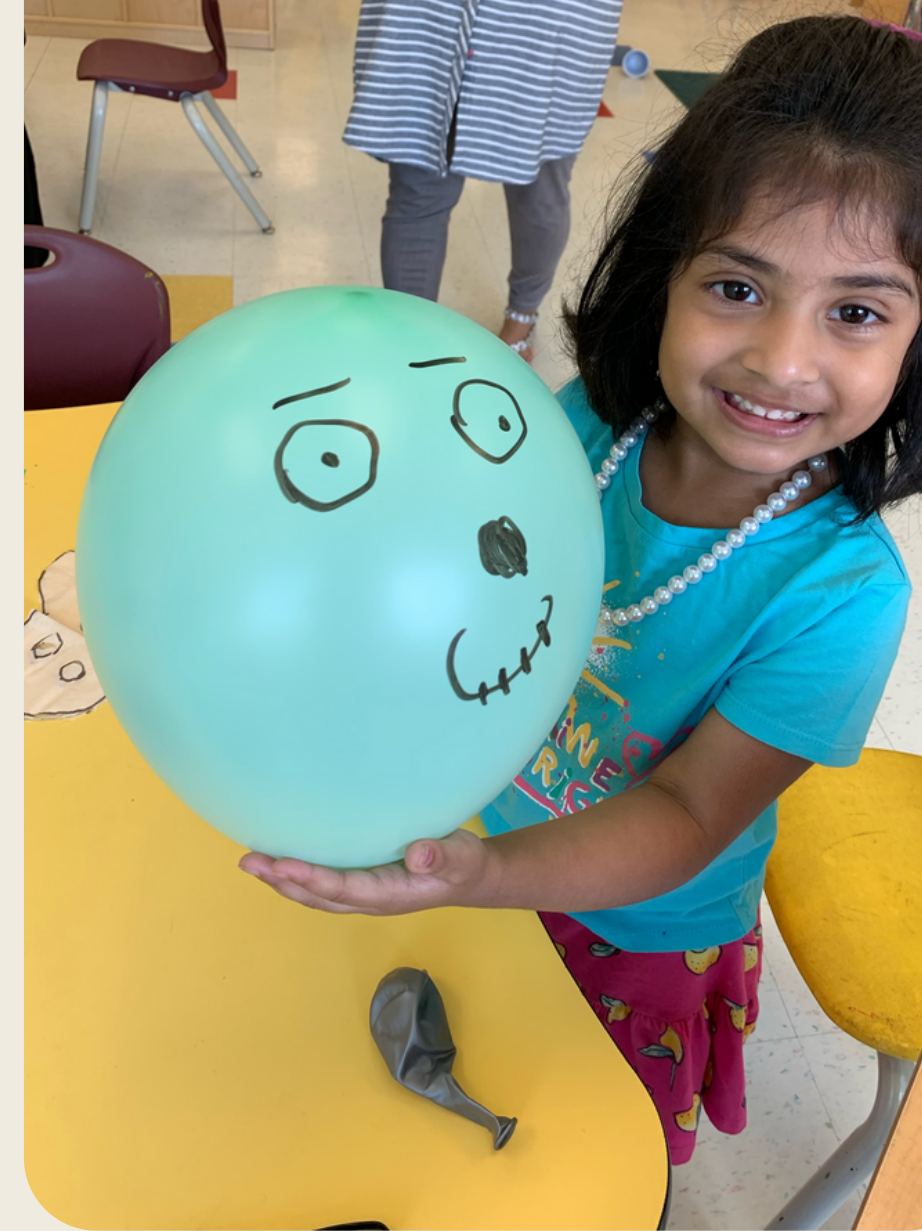
# NUMBER OF TIMES WE TYPED OR SAID THE WORDS COVID AND PANDEMIC



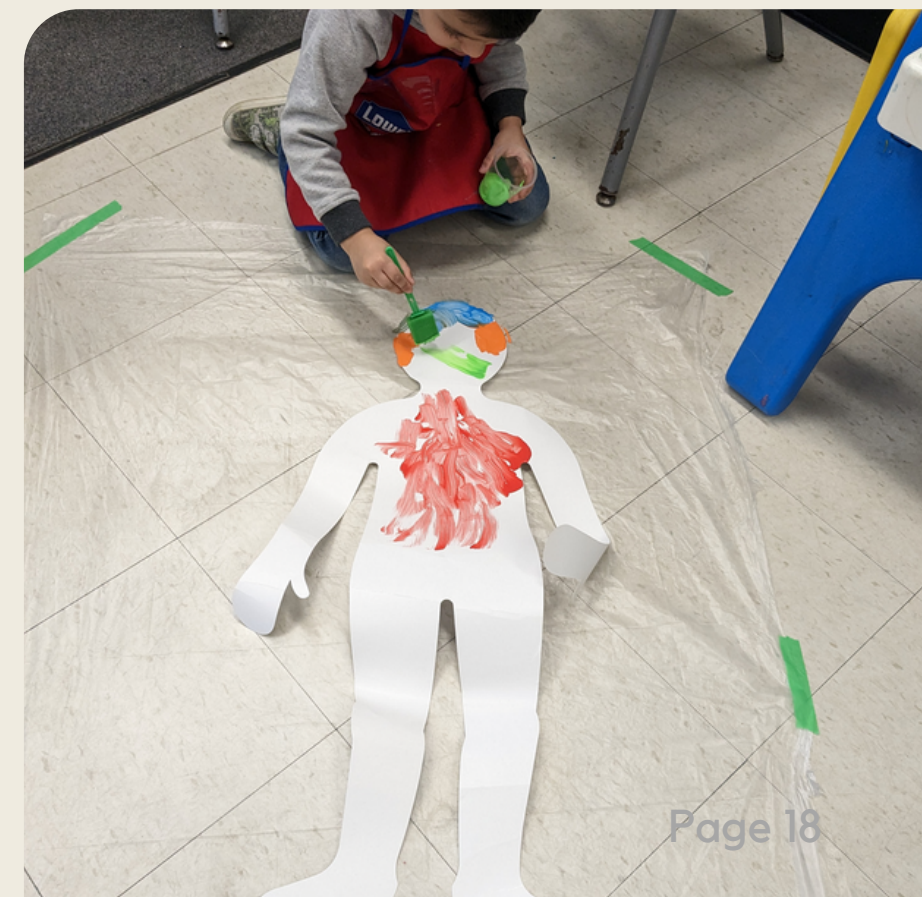
In 2022

-  PANDEMIC
-  COVID





PHOTOS FROM  
CAPC



## Message from CAPC Educator, Lorraine McBride



“I have had a couple of parents mention that because of COVID their children had not had much of an opportunity to socialize with other children outside their family. Our programs were their first opportunity to do so. Another mom commented that with everything being so expensive today, she was so happy to have a free drop-in program to bring her child to. For me, seeing the children, smiling at our programs, and seeing the 'COVID babies' socializing with ourselves and the group is very rewarding.”

## Message from CAPC Educator, Tahira Ali



I started off as a CACP mother and later became an educator. As an individual, I've experienced both sides of CAPC. Being a mother of a shy boy, how he transformed, especially graduating ST program getting ready for the mainstream world.

Being an educator, over the past 4 years we've seen families coming from different cultures/backgrounds. We have seen a drastic positive change in the behaviour of children, from shy to confident, from being hyper to getting calmer... parents have loved our programs from in-person to Virtual, specially ST program. During the pandemic, it was a challenge to reach out to our CAPC families, to check on their well-being. Introducing Live and Pre-recorded Virtual Programs became really popular, especially running in different languages like English and Urdu. Over the last one year, our CAPC family has increased through word of mouth. We have seen many new families joining us, both in-person and Virtual. This year at the ST program, children who were shy, didn't talk or interact much, we saw a big change in them... Expressing themselves, talking to our educators, letting us know them much better was a positive change brought into these children. We have parents too who ask questions about different modes of behaviour treatments suitable for infants and toddlers.



PHOTOS FROM  
STONEHAVEN B & A



## Message to STONEHAVEN B&A

### Garima & Family

Hi Yahmoy

" I and my kids have been associated with YCD since 2021. I had both of my girls at After care at one point and now my 5 yr old is registered. I never had a complaint from my kids, they enjoy the care and playing with friends.

Yahmoy kept us notified for any exceptions/information, I should be aware of as a parent. During the covid restrictions, protocols were followed as expected and supported when we needed support.

Teachers are experienced and very pleasant.

I see my kid to be in after care in future. "

Garima (Saachi/Mira's mom)



## Message to STONEHAVEN B&A

# The Grieve Family

Thank you to all the YCD staff at the Stonehaven site. Our boys (Aiden-aged 7 and Matthew-aged 4) attend aftercare full time. Aiden absolutely looks forward to attending everyday. He often asks how late the program runs and if we can pick him up at the very end. The staff are always warm and welcoming to the students and us. The activities they provide are engaging and appeal to a variety of interests. Aiden describes it as, 'more fun than school since we just get to play all the time.' The crafts that have come home are epic! :) I always pick up a child who has been well fed, well cared for and has burned off lots of energy. Thank you :)

Our son Matthew started this past fall. School and aftercare were big adjustments for him and there were a lot of tears. ECE Sarah took the time to talk to both my and my husband separately to ask about Matthew's interests and likes so they could try and engage him and make him feel more comfortable. This meant a lot to both of us. We know how busy that kindergarten room is. Matther (of course) now loves aftercare and is more than happy to go each day. The staff always take the time to talk to us and update us on anything we need to know. It is clear how much they care about the children.

Both our boys, for the first time, also attend on two PA days. The programming on those days was outstanding and both boys had awesome days filled with meals, snacks, activities and outings. Thank you to everyone for another fabulous year and we look forward to seeing everyone in the fall.'

Also a big thank you to Yahmoy for everything you do to keep the program running smoothly and all the communication you provide to the families. We love reading the monthly updates and hearing about what the students have been up to. Our kids don't tell us much :)

Jenn Ley and Mike Grieve



# WORKFORCE FUNDING

2022

STONEHAVEN  
B & A



BEV BERNIER  
CHILD CARE



CROSSLAND  
CHILD CARE



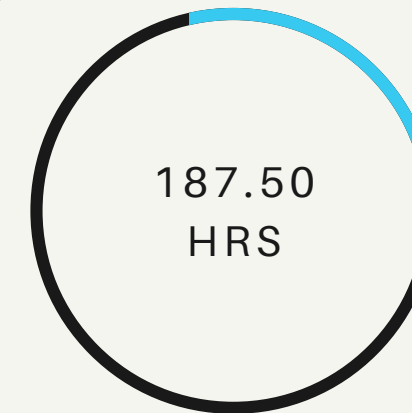
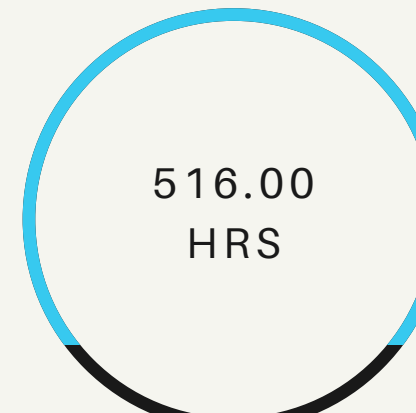
NOTRE DAME  
B & A



BOGART  
CHILD CARE



EARLYON CHILD AND  
FAMILY CENTRE







PHOTOS FROM  
CROSSLAND  
CHILD CARE



## Message to **CROSSLAND CHILD CARE**

### The Wong Family

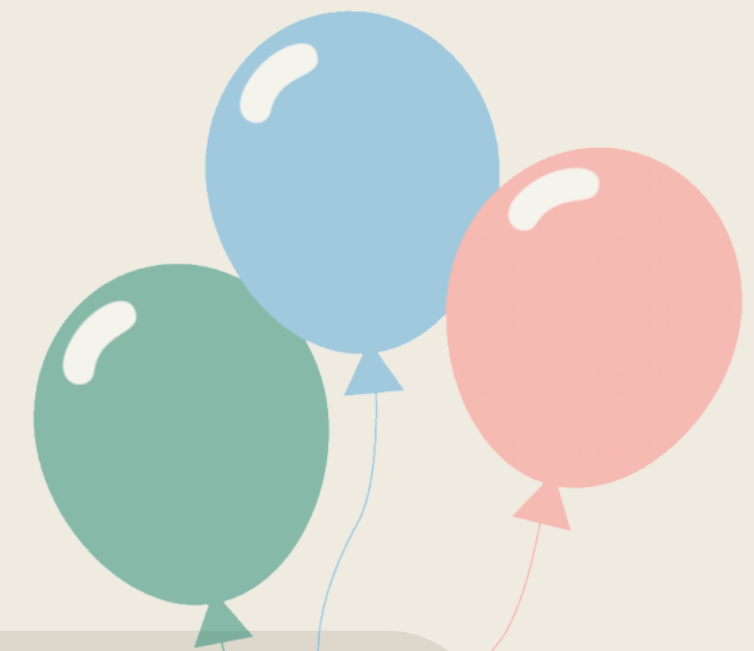
My son had been enjoying his year at the Crossland Child Care Centre. All the staff had been amazing and are attentive. The centre also input learning activities during fun time and on special occasion they will have creativity activities for them to do. I sincerely would like to thank all the staff for being so kind and patience and felt I have made the right decision of having him in the centre. Looking forward for my second baby to attend the centre.

From

Michelle Wong (Malcolm's mom)



## Messages to CROSSLAND CHILD CARE



Farhaan is dearly going to miss you all as he moves out of the centre and transitions to JK in Sept.

Thank you and your team for everything you do. You have been an amazing part of Farhaan's journey and we truly appreciate all your efforts each day, everyday. Please extend my appreciation to all your staff.

Have a great day!

Hassan

I couldn't agree more with Hassan. I am so so glad Farhaan got to be with you and your amazing staff this last one year. He has learnt so much and enjoyed himself.

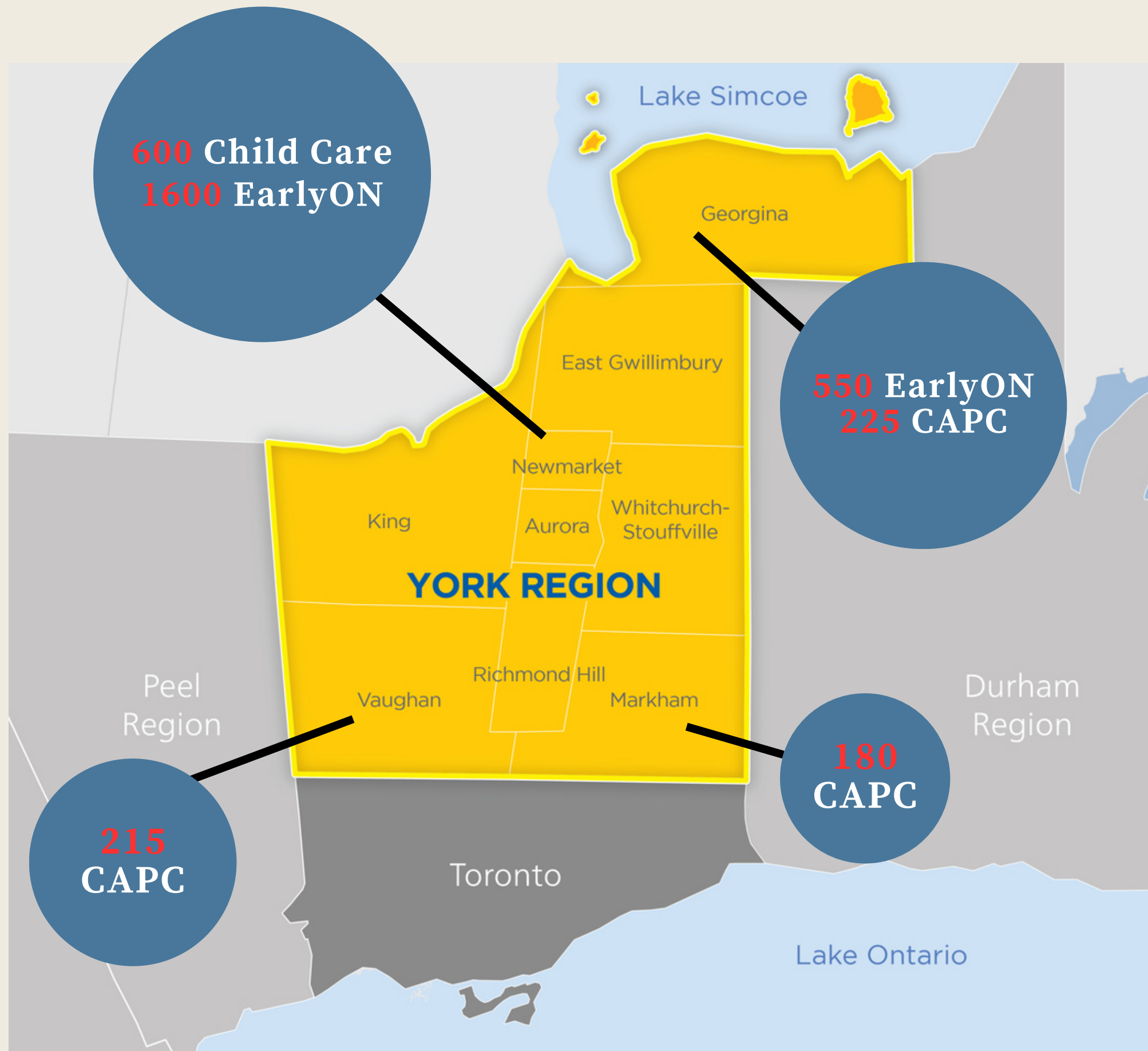
Thank you for all that you do! Have a wonderful and safe summer,  
Swaleha



PHOTOS FROM  
NOTREDAME  
B & A



# A GEOGRAPHIC REVIEW



**Total number of families served in each area**



York Child Development & Family Services Inc.

YCDFS  
2022 Annual Report

Condensed Financial Report

**Revenues**

Child Care Fees	\$ 908,966
Child Care Subsidies (includes one-time grants)	\$1,760,715
EarlyON Grant	\$ 958,565
CAPC Grant	\$ 175,982

**Total** **\$3,804,228**

**Expenses**

Wages & Benefits	\$2,449,350
CAPC Disbursement	\$ 175,982
Building/Maintenance/Occupancy	\$ 363,573
Food	\$ 127,086
Programming (includes one-time grants)	\$ 146,841
Professional Fees/Ins. /Amort. /Bank	\$ 112,405
Office & General	\$ 101,583
Advertising	\$ 23,723
Staff Training	\$ 27,588
Other Expenditures (incl. RRSP Contributions)	\$ 37,198

**Total** **\$3,565,345**

**Excess of Income over Expenditures** **\$ 238,867**



Extracted from the audited report of  
Rumley Holmes LLP Chartered Professional Accountants



Thank you to Manpreet Bhogal for putting together the YCD AGM Report 2023